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October 14, 2013

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Reconstruction (ed

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

Re: In the Matter of Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform – Mobility Fund, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208

Dear Ms. Dortch:

On behalf of Valley Telecommunications Cooperative Association, Inc. ("Valley"), please find enclosed one copy of FCC Form 481, containing Confidential Financial Information and two copies of Valley's FCC Form 481, containing Confidential Financial Information in redacted form.

Please do not hesitate to contact me at (402) 441-4315 if you have any questions regarding this submission.

Respectfully submitted,

Jessica Meyer Consultant

Consortia Consulting, Inc.

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REDACTED - FOR PUBLIC INSPECTION

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Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

Re:

In the Matter of Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform – Mobility Fund, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208

Dear Ms. Dortch:

On behalf of Valley Telecommunications Cooperative Association, Inc. ("Valley"), please find enclosed two copies of Valley's FCC Form 481, along with the redacted versions of the Confidential Financial Information.

One copy of the FCC Form 481, containing Confidential Financial Information is being filed under separate cover.

Please do not hesitate to contact me at (402) 441-4315 if you have any questions regarding this submission.

Respectfully submitted,

Jessica Meyer

Consultant

Consortia Consulting, Inc.

FCC Form 481 - Carrier Annual Reporting	FCC Form 481. OMB Control No. 30 July 2013	60-0986/OMB Control No. 3060-0819
Data Collection Form	391685	FCC Mail Room
<010> Study Area Code	VALLEY TELECOMM.	
<015> Study Area Name	2014	
<020> Program Year <030> Contact Name: Person USAC should contact	Judy Christiansen	
<030> Contact Name: Person USAC should contact with questions about this data	outy control	1.
<035> Contact Telephone Number: Number of the person identified in data line <0	402-398-0062 30>	
<039> Contact Email Address: Email of the person identified in data line <030:	jchristiansen@consortiaconsulting.com	
ANNUAL REPORTING FOR ALL CARRIERS		Completion Required (check box when complete)
<100> Service Quality Improvement Reporting	(complete attached worksheet)	Wall State State
<200> Outage Reporting (voice) <210> < check bo	(complete attached worksheet) x if no outages to report	/ /
<300> Unfulfilled Service Requests (voice) <310> Detail on Attempts (voice) <320> Unfulfilled Service Requests (broadband) <330> Detail on Attempts (broadband)	(attach descriptive document)	
<400> Number of Complaints per 1,000 customers (w. <410> Fixed 0.0 <420> Mobile 0.0 <430> Number of Complaints per 1,000 customers (b <440> Fixed <450> Mobile		
<500> Service Quality Standards & Consumer Protect <510> 391685sd510 <600> Functionality in Emergency Situations <610> 391685sd610 <700> Company Price Offerings (voice) <710> Company Price Offerings (broadband) <800> Operating Companies and Affiliates <900> Tribal Land Offerings (Y/N)? <1000> Voice Services Rate Comparability <1010> <1100> Terrestrial Backhaul (Y/N)? <1110> <1200> Terms and Condition for Lifeline Customers	(attached descriptive document) (check to indicate certification) (attached descriptive document) (complete attached worksheet) (complete attached worksheet) (if yes, complete attached worksheet) (check to indicate certification) (attach descriptive document) (if not, check to indicate certification) (complete attached worksheet) (complete attached worksheet)	
Price Cap Carriers, Proceed to <u>Price Cap Addi</u> Including Rate-of-Return Carriers offiliated will <2000> <2005> Rate of Return Carriers, Proceed to <u>ROR Addi</u> <3000>	th Price Cap Local Exchange Carriers (check to indicate certification) (complete attached worksheet) itional Documentation Worksheet (check to indicate certification)	
<3005>	(complete attached worksheet)	✓

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1819										FCC Mail Room
T-CL Form 48.1 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	-					rtiaconsulting.com	0 0	00	Name of Attached Document (.pdf)	
	5	VALLEY TELECOMM.	2014	Judy Christiansen	30> 402-398-0062	30> jchristiansen@conso	(ves / no)	(ou / sex / no)	ss s, our company is a	
(100) Service Quality Improvement Reporting Data Collection Form	391685	Study Area Name	Program Year 20	Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030> 402-398-0062	Contact Email Address - Email Address of person identified in data line <030> jchristiansen@consortiaconsulting.com	Has your company received its ETC certification from the FCC?	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets	Report how much universal service (USF) support was received How (USF) was used to improve service quality How (USF) was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.
(100) S Data C	<010>	<015>	<020>	<030>	<032>	<039>	<110>	<111>	<112>	<1115 1165</1167</1177</1187</1188</td

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FCC Form 481	, 2013							45	Did This Outage Affect Multiple Study Areas (Yes / No)	,											,								
FC	lul							¢\$	Service Outage Description (Check all that apply)																				
	THE REAL PROPERTY OF THE PROPE						ng.com	ф >	911 Facilities Affected (Yes / No)					5															
							consortiaconsulti	¢2>	Total Number of				See attached	Topo anacono	worksneet														
	Commence and the second control of the secon	391685	VALLEY TELECOMM.	2014	Judy Christiansen	Contact Telephone Number - Number of person identified in data line <030> 402-398-0062	Contact Email Address - Email Address of person identified in data line <030> jchristiansen@consortiaconsulting.com	<c1></c1>	Number of Customers Affected						ow														
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(200) Service Outage Reporting (Voice)		Study Area Code	Study Area Name	Program Year	Contact Name	Contact Telepi	Contact Email	<a><a><a><a><a><a><a><a><a><a><a><a><a><	NORS Reference Number																				
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				ontact regard	of person ide	of person id	ive Date	vice Charge	<	101107	שאר (כבור)															
(700) Price Offerings including Voice Rate Data Data Collection Form	de	me		Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data	Address - Email Address	Residential Local Service Charge Effective Date	Single State-wide Residential Local Service Charge	-d15 -d22 -d25 -d015 -d025	() ii	בערוופוופפ (ורבר)															
e Offerings in	Study Area Code	Study Area Name	Program Year	Contact Name	Contact Telepl	Contact Email	Residential Loo	Single State-w	<a1>></a1>		31916															
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State Exchange (LEC) Residential Rate State Regulated Code (Code)	- 1	Contact Email Address - Er	mail Address of person identifi	ed in data line <030>	jchristiansen@co	nsortiaconsulting.	тос				
Ecchange (LEC) Residential Rate Frees Total Rate and Fees Work Sheet Work Sheet See attached Work Sheet Work Sheet Work Sheet Frees Free			432>		402		(1P)	in it	<q3></q3>	(445)	0.000
		State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)		Usage Allowance Action Taken When	
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				1		jchristiansen@consortiaconsulting.com				<32>	SAC		attached worksheet													
(800) Operating Companies Data Collection Form	<010> Study Area Code 391685	<015> Study Area Name VALLEY TELECOMM.	<020> Program Year 2014	<030> Contact Name - Person USAC should contact regarding this data Judy Christiansen	a line <030:		<810> Reporting Carrier Valley Telecommunications Cooperative Association, Inc.	<811> Holding Company	<812> Operating Company	<813>	Affiliates		2 													

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FCC Form 48 OWB Control July 2013					E			Q-Q-Q-Q-Q-Q-Q-Q-Q-Q-Q-Q-Q-Q-Q-Q-Q-Q-Q-	ì												
	TELECOMM.		Christiansen	402-398-0062	jchristiansen@consortiaconsulting.com			Name of Attached Document (pdf)			-11-14			T	-	T			T1		
391685	VALLEY TE	2014	< 1 €							Select (Yes,No,	Z A										
<u> </u>		i		- 1	Contact Email Address - Email Address of person identified in data line <030>	> Tribal Land(s) on which ETC Serves	Tribal Government Engagement Oblization		If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:		Needs assessmen	Community and custainability adaming:		•					Compliance with Tribal Business and Licensing requirements.		
(900) Tr	COIS	\$070>	OCO.	\$035	<039>	<910>	<920>				<921>	<922>	<923>	<924>	<925>	<926>	<927>	<928>	<929>		

<010>			
2,50	<010> Study Area Code	391685	
<015>	<015> Study Area Name	VALLEY TELECOMM.	
<020>	Program Year	2014	
<030>	<030> Contact Name - Person USAC should contact regarding this data	Judy Christiansen	
<035>	<035> Contact Telephone Number - Number of person identified in data line <030>	402-398-0062	
<039>	Contact Email Address - Email Address of person identified in data line <030> johristiansensconsortiaconsulting.com	hristiansen@consortiaconsulting.com	
<1120>	Please check this box to confirm no terrestrial backhaul <a>1120> options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

Data Co	reconfigure of Carrier Additional Documentation Data Collection Form. Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers.	FCGForm 481 OMB Control No. 3060-0586/QNB Control No. 3060-0819 July 2013
<010>	Study Area Code	391685
<015>	Study Area Name	VALLEY TELECOMM.
\$050 \$050	Program Year	2014
\$030	Contact Name - Person USAC should contact regarding this data	Judy Christiansen
960	1	402-398-0062
20392	Contact Email Address - Email Address of person identified in data line <030>	jchristiansen@consortiaconsulting.com
CHECK	incitioning the boxes below to note compliance as a recipient of incremental Connect Amer CHECK the boxes below to note compliance as a recipient of incremental Connect Amer support as set forth in 47 CFR § 54.313(b),(c),(d),(CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support of this form and in the documents attached below is accurate.
<2010>	incremental Connect America Phase I reporting	
<2011>		
ć	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<71.07>	2013 Frozen Support Certification	
<2013>		
<2014>		Ī
<2015>	2016 and future Frozen Support Certification	
	Price (an Carrier America Oli minent America (1)	
<2016>	Certification Support Head to Ruild Broadband	
9	Connect America Phase II Reporting {47 CFR § 54.313(e)}	
<2017>	3rd year Broadband Service Certification	
<2018>	5th year Broadband Service Certification	
<5019>	Interim Progress Certification	
<0707>	Please check the box to confirm that the attached PDF, on line 2021,	
	Contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number names and addresses of	cipient
	community anchor institutions to which began providing access to broadband	o o o o o o o o o o o o o o o o o o o
	service in the preceding calendar year.	
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information
		CC

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1916 85 3916 85 3916 85 WALLEY TELL 2014 2014 2014 2014 WALLEY TELL 2014 Judd contact regarding this data The second of person identified in data line 40300 4 Ge on its five year service quality plan (pursuant CR § 54.313 (f)13). I further certify that the attached PDF, on line 3012, that the attached PDF, on line 3012, that the attached PDF, on line 3012, that the attached PDF, on line 3017, thursuant to § 54.313 (f)2), compliance is RUS annual report Ement and Statement of Cash Flows Ale Statement; or (2) a financial report erating Report for Telecommunications ement and Statement of Cash Flows and Report for Telecommunications o areview by an independent certified o an officer certification.	OMB-Control No. 3060-0386/OMB Control No. 3060-0819 July 2013					NEW CONTROL OF THE PROPERTY OF	יים מיימיובת ספוסא וז קררת קוב.	uoj]	ion (Yes/No)) []			D
Study Area Code Study Area Name Contact Name Contact Hame Contact Hame Person USAC should contact regarding this data Contact Hame Person USAC should contact regarding this data Contact Hame Person USAC should contact regarding this data Contact Hame Person USAC should contact regarding this data Contact Hame Person USAC should contact regarding this data Contact Hame Person USAC should contact regarding this data Contact Hame Person USAC should contact regarding this data CRR § 54.313(f)(2). I turther certify than the sarbor of the same should be soon to the standard the standard POP. On line 3012, ontains the required information pursuant to § 54.313(f)(2). I turther certify than the standard POP. On the 3012, ontains the required information pursuant to § 54.313(f)(2). I turther certify than the standard POP. On the 3012, ontains the required information pursuant to § 54.313(f)(2). Ontains the required information pursuant to § 54.313(f)(2). Ontains the required information bursuant to § 54.313(f)(2) compliance best check these boxes to confirm that the attached PDF, on line 3017, ontains the required information bursuant to § 54.313(f)(2) compliance becommunications 6 orrowers) De of Balance Sheet, Income Statement and Statement of Cash Flows the response is on on line 3018, please check the boxes below to online 3018, please check the boxes below to offer my your submission, on line 3018, please check the boxes below to offer my your submission, on line 3018, please check the boxes below the propose is your company an	in the second se	TELECOMM.	dy Chylattanan	402-398-0062	ichristiansen@consortiaconsulting.com	instruction to the Set 202(a) and, for privately held carriers, of the information reported on this form and in the document, the		Name of Attached Document Listing Required Information		Name of Attached Document Listing Required Information			Name of Attached Document Listing Required Information					
	er Colection Porm	me	2014	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	Mex. Solv. Street instantial properties and the second section of the five year service quality plan (pursuand CHECK the boxes below to note compliance on its five year service quality plan (pursuand CHECK the boxes below to note compliance on CFR § 54-313(f)(2). I further certify that	Progress Report on 5 Year Plan	Milestone Certification (47 CFR § 54.3.3(f)(1)(i)) Please check this box to confirm that the attached PDF , on line 3012,	contains the required information pursuant to § 54.313 (f/L)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If Yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires.	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	DF of Balance Sheet, Income Statement and Statement of Cash Flows	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation. If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows	Management letter issued by the independent certified public accountant that performed the company's financial audit.	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), concinis. Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications benness,	Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification.	PDF of Balance Sheet, income Statement and Statement of Cash Flows

Page 11

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	tion - Reporting Carr lection Form	ier FCC Form 481.1 OMB Control No. 3060-0936/OMB Control No. 3060-0819 1
		JUN 2013
<010>	Study Area Code	391685
<015>	Study Area Name	VALLEY TELECOMM.
<020>	Program Year	2014
<030>	Contact Name - Pers	on USAC should contact regarding this data Judy Christiansen
<035>	Contact Telephone N	lumber - Number of person identified in data line <030> 402-398-0062
<039>	Contact Email Addre	ss - Email Address of person identified in data line <030> jchristiansen@consortiaconsulting.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my respon reciplents; and, to the best of my knowledge, the information	sibilities include ensuring the accuracy of the annual reporting requirements for universal service support reported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

OCT 242013

FCC Mail Room

Certificat Data Coll	ion - Agent / Carrier ection Form	FCC Form 481. Walter 1975
		OMB Control No. 3060-0886/OMB Control No. 3060-0819. July 2013
<010>	Study Area Code	391685
<015>	Study Area Name	VALLEY TELECOMM.
<020>	Program Year	2014
<030>	Contact Name - Person US	SAC should contact regarding this data Judy Christiansen
<035>	· ·	per - Number of person identified in data line <030> 402-398-0062
<039>		mail Address of person identified in data line <030> jchristiansen@consortiaconsulting.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent), Lindsen Lindsen also certify that I am an officer of the reporting carrier; my respons agent; and, to the best of my knowledge, the reports and data provers.	is authorized to submit the information reported on behalf of the reporting carrier, ibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ided to the authorized agent is accurate.
Name of Authorized Agent: Judy Christiansen	
Name of Reporting Carrier: VALLEY TELECOMM.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 09/30/2013
Printed name of Authorized Officer: Darin LaCoursiere	Jac. 37/30/2013
Title or position of Authorized Officer: General Manager/CEO	
Telephone number of Authorized Officer: 605-437-2615	
Study Area Code of Reporting Carrier: 391685	Filing Due Date for this form: 10/15/2013

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Rec	cipients on Behalf of Reporting Carrier
l, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service sup the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the info	oport recipients on behalf of the reporting carrier; I have provide rmation reported herein is accurate.
Name of Reporting Carrier: VALLEY TELECOMM.	
Name of Authorized Agent or Employee of Agent: Judy Christiansen	
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 09/30/2013
Printed name of Authorized Agent or Employee of Agent: Judy Christiansen	Date. 09/30/2013
litle or position of Authorized Agent or Employee of Agent Consultant	
elephone number of Authorized Agent or Employee of Agent: 402-398-0062	

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OCT 2 4 2013

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Attachments

FCC Mail Room

Valley Telecommunications Cooperative Association, Inc.

Certification of Compliance with Applicable Service Quality Standards and Consumer <u>Protection Rules</u>

Service Quality Standards

The Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - o Answer all incoming calls promptly.
 - Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

Valley Telecommunications Cooperative Association, Inq-CC Mail Room

Functionality in Emergency Situations

Back-Up Power

Nortel CS1500 in Herreid and (5) Nortel DMS10 in other exchanges. Calix C7 equipment has replaced (3) Nortel DMS10's in 3 other exchanges as facilities have been upgraded to FTTP. All switches have battery backup that would power the switch for approximately 24 to 48 hours. However, Valley also has generator backup in each of their exchanges to recharge the batteries which is fed by propane for continuous usage. All cabinets have been replaced with Calix equipment in the field which is powered by the ONT. The NIDS have been replaced where the FTTP has been upgraded with ONT's. An ONT will keep its power up to 8 hours but also depends on the use from the subscriber. If a subscriber doesn't have their own generator backup, then they would have no service after 8 hours; but if they have a generator, their service wouldn't be interrupted. If an ONT losses its power, broadband and video services automatically turn off, preserving the power for telephone in case the subscriber needs to make an emergency call.

Rerouting of Traffic around Damaged Facilities

Valley has its own redundant ring throughout its exchanges. If a fiber is cut, all traffic including interexchange traffic can be rerouted. Valley has access to SDN's redundant ring so service should not be down for a long extended period of time.

Traffic Spikes

With approximately 3,050 access lines, the Nortel CS1500 has plenty of capacity to handle the number of subscribers. The switch is set up with unlimited EAS trunks and 144 toll trunks. Sporadic traffic spikes have never been an issue for Valley.

OCT 24 2013

Valley Telecommunications Cooperative Association, Inc.

Lifeline Terms and Conditions

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Valley Telecommunications Cooperative Association, Inc. (the "Company") offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Lifeline Program Eligibility Information

Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Low-Income Home Energy Assistance Program (LIHEAP) Federal Public Housing Assistance (Section 8) Supplemental Nutrition Assistance Program (SNAP) Medicaid National School Lunch Program's Free Lunch Program Supplemental Security Income (SSI) Temporary Assistance for Needy Families (TANF)

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

2013 Federal Povert	y Guidelines – 135%
---------------------	---------------------

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$15,512	\$19,373	\$17,861
2	\$20,939	\$26,163	\$24,098
3	\$26,366	\$32,954	\$30,335
4	\$31,793	\$39,744	\$36,572
5	\$37,220	\$46,535	\$42,809
6	\$42,647	\$53,325	\$49,046
7	\$48,074	\$60,116	\$55,283
8	\$53,501	\$66,906	\$61,520
For each additional person, add	\$5,427	\$6,791	\$6,237

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Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

The Company's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. The Company's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by the Company. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is o572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

USDA-RUS OPERATING REPORT FOR			This data will be used by RUS to review your financial struction. Yourd, subject to federal laws and regulations regarding confidential BORROWER NAME			
OPERATING REF TELECOMMUNICATION		ıs	Valley Telecommunications Coopera	tive Assoc., I	nc	
INSTRUCTIONS-Submit report to RUS within 30 da	ys after close of the p	eriod.	PERIOD ENDING	BORROWER DESIGNAT	ION	
For detailed instructions, see RUS Bulletin 1744-2. I			December, 2012 SD0509		1011	
to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY 7 RENEWALS HAVE BEEN OBTAIN	CFR PART 1788, ED FOR ALL PO	dance with the acc CHAPTER XVII LICIES.	RTIFICATION counts and other records of the system and reflect the side, RUS, WAS IN FORCE DURING THE REPORTI	NG PERIOD AND	Received (k Inspected
X All of the obligations under the RUS loan doo			PURSUANT TO PART 1788 OF 7CFR CHAPTER of the following) There has been a default in the fulfillment of the obligions.	gations		4 2013
have been fulfilled in all material respects.			under the RUS loan documents. Said default(s) is/a specifically described in the Telecom Operating Rep	re re		
Darin LaCoursiere		4/3/2013			FCC Ma	l Room
	•	DATE				
		PARTA	. BALANCE SHEET			
	BALANCE	BALANCE		BALANCE	BALANCE	
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR	END OF PERIOD	
CURRENT ASSETS			CURRENT LIABILITIES			
Cash and Equivalents			25. Accounts Payable			
2. Cash-RUS Construction Fund			26. Notes Payable			
3. Affiliates:			27. Advance Billings and Payments			
a. Telecom, Accounts Receivable	·		28. Customer Deposits			
b. Other Accounts Receivable			29. Current Mat. L/T Debt			
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.			
4. Non-Affiliates:		atiglajali alkumusi.	31. Current MatCapital Leases			
a. Telecom, Accounts Receivable			32. Income Texes Accrued			
b. Other Accounts Receivable			33. Other Taxes Accrued			
c. Notes Receivable			34. Other Current Liabilities		_	
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)			
6. Material-Regulated			LONG-TERM DEBT			
7. Material-Nonregulated			36. Funded Debt-RUS Notes		~	
8. Prepayments			37. Funded Debt-RTB Notes			
9. Other Current Assets	_		38. Funded Debt-FFB Notes			
0. Total Current Assets (1 Thru 9)			39. Funded Debt-Other			
NONCURRENT ASSETS		a tarang ang ang ang ang ang ang ang ang ang	40. Funded Debt-Rural Develop, Loan			
Investment in Affiliated Companies Rural Development			41. Premium (Discount) on L/T Debt			
b. Nonrural Development			42. Reacquired Debt			
2. Other investments	o des Paga all'		Obligations Under Capital Lease Adv. From Affiliated Companies			
a. Rural Development			15. Other Long-Term Debt			
b. Nonrural Development			16. Total Long-Term Debt (36 thru 46)			
3. Nonregulated investments			OTHER LIAB. & DEF. CREDITS	0.111.0	Alasta pasala (laji	
4. Other Noncurrent Assets			17. Other Long-Term Liabilities			
5. Deferred Charges			18. Other Deferred Credits			
6. Jurisdictional Differences			19. Other Jurisdictional Differences			
7. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)			
LANT, PROPERTY, AND EQUIPMENT			QUITY	V. 1	ingvita na .	
8. Telecom, Plant-in-Service			1. Cap. Stock Outstand, & Subscribed			
9. Property Held for Future Use	***************************************		52. Additional Paid-in-Capital			
Plant Under Construction			3. Treasury Stock			
Plant Adj., Nonop. Plant & Goodwill			4. Membership and Cap. Certificates			
2. Less Accumulated Depreciation			5. Other Capital			
3. Net Plant (18 thru 21 less 22)		5	6. Patronage Capital Credits			
4. TOTAL ASSETS (10+17+23)	l	r	7. Retained Earnings or Margins			
	[ľ	8. Total Equity (51 thru 57)			
			9. TOTAL LIABILITIES AND EQUITY (35+46+50+58)			

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USDA-RUS	BORROWER DESIGNATION	N•	OCT 2 4 2013
	SD0509		001 2 4 2010
OPERATING REPORT FOR			^^ +1*:
TELECOMMUNICATIONS BORROWERS	PERIOD ENDING	Γ'	CC Mail Room
INSTRUCTIONS- See RUS Bulletin 1744-2	December, 2012		
PART B. STATEMENTS OF INCOME A	ND RETAINED EARNING	SS OR MARGINS	
ITEM	:	PRIOR YEAR	THIS YEAR
Local Network Services Revenues		FRIORTEAR	THIS TEAK
Network Access Services Revenues			
Long Distance Network Services Revenues			
Carrier Billing and Collection Revenues			
5. Miscellaneous Revenues			
6. Uncollectible Revenues			
7. Net Operating Revenues (1 thru 5 less 6)			
8. Plant Specific Operations Expense			
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization	n)	*************************************	
10. Depreciation Expense			
11. Amortization Expense			
12. Customer Operations Expense			
13. Corporate Operations Expense			
14. Total Operating Expenses (8 thru 13)			
15. Operating Income or Margins (7 less 14)			
16. Other Operating Income and Expenses			
17. State and Local Taxes			
18. Federal Income Taxes			
19. Other Taxes			
20. Total Operating Taxes (17+18+19) 21. Net Operating Income or Margins (15+16-20)			
22. Interest on Funded Debt			
23. Interest Expense - Capital Leases			
24. Other Interest Expense			
25. Allowance for Funds Used During Construction			
26. Total Fixed Charges (22+23+24-25)	· · · · · · · · · · · · · · · · · · ·	·	
27. Nonoperating Net Income			
28. Extraordinary Items			
29. Jurisdictional Differences			
30. Nonregulated Net Income			
31. Total Net Income or Margins (21+27+28+29+30-26)		······	
32. Total Taxes Based on Income			
33. Retained Earnings or Margins Beginning-of-Year			
34. Miscellaneous Credits Year-to-Date			
35. Dividends Declared (Common)			
36. Dividends Declared (Preferred)			
37. Other Debits Year-to-Date		·····	
38. Transfers to Patronage Capital			
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]	<u> </u>	
40. Patronage Capital Beginning-of-Year			
41. Transfers to Patronage Capital 42. Patronage Capital Credits Retired			
43. Patronage Capital End-of-Year (40+41-42)			
44. Annual Debt Service Payments			
45. Cash Ratio [(14+20-10-11) / 7]			
46. Operating Accrual Ratio [(14+20+26) / 7]			
47. TIER [(31+26) / 26]			
48. DSCR [(31+26+10+11) / 44]			

	т		USDA-RUS ING REPORT F ICATIONS BOR			BORROWER (SD0509 PERIOD END! December, 20	-
		INSTRUCTION	IS - See RUS Bulletin 1	744-2			
	Part C. S	UBSCRIBER (AC	CESS LINE), ROUTI	E MILE, & HIGH SPEE	D DATA INFORM	MATION	
	1. RA	TES	2. SUB	SCRIBERS (ACCESS LIN	ES)	3. ROUTE	MILES
EXCHANGE	8-1	R-1	BUSINESS	RESIDENTIAL	TOTAL	TOTAL	FIBER
	(a)	(b)	(a)	(b)	(c)	(including fiber) (a)	(b)
Mound City							
Hosmer							
Eureka							
lpswich							
Long Lake							
Glenham							
Pollock							
Herreid		-					
Leola							
MobileWireless							
Route Mileage Outside Exchange Area							
Total							
No. Exchanges							

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		TELECOMM	USDA-RUS ATING REPOUNICATIONS TIONS - See RUS	S BORROWE	RS		BORROWER SD0509 PERIOD ENDI December, 201	≣D
	Part C	. SUBSCRIBER (ACCESS LINE)	ROUTE MILE, &	HIGH SPEED	DATA INFORMA	ATION	
	1			ROADBAND SERV	ICE			
EXCHANGE	No. Access Lines with 8B available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Xbps)	Price Per Month	Standatone/Pckg	Type Of Technology
Hosmer	(4)	(9)	(c)	(0)	(é)	0	(f)	(g)
Eureka					<u>-</u>			
fpswich								
Long Lake					······································			
Glenham				<u></u>				-
Poliock								
Herreid								-
Leola								
Mound City								
Total								

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	USDA-RUS			BORROWER D	ESIGNATION	
1	OPERATING REPORT FO	7.		SD0509		
	TELECOMMUNICATIONS BORI			PERIOD ENDIN	ıG .	***************************************
				December,		
INSTRUCTIONS- See RUS Bu	Wetin 1744-2			~~~		
		PART D. SYSTE	EM DATA			
I. No. Plant Employees	2. No. Other Employees	3. Square Miles Served		4. Access Lines per Squ	are Mile	5. Subscribers per Route Mile
		PART E. TOLI	. DATA		<u></u>	
Study Area ID Code(s)	2. Types of Toll	Settlements (Check o	ne)			<u> </u>
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	a. 391685 b		Interstate:	Average Sched	ile	X Cost Basis
	۵		Intrastate;	Average Schedu	ile	X Cost Basis
	d					
	f					
	g					
	h					
	i					
	J					
					Wards	
	PART F. F	UNDS INVESTED IN	PLANT DURING YE	AR		
1. RUS, RTB, & FFB Loan Fund	s Expended					
2. Other Long-Term Loan Funds						
Funds Expended Under RUS						
 Other Short-Term Loan Funds 						
General Funds Expended (Ot	her than Interim)					
Salvaged Materials						
7. Contribution in Aid to Constru						
8. Gross Additions to Telecom. F	Plant (1 thru 7)					
	PART G. IN	IVESTMENTS IN AFF	FILIATED COMPAN	IES		
		CURRENT	YEAR DATA		CUMULATIVE D	ATA
				Cumulative	Cumulative	
11	VESTMENTS	Investment	Income/Loss	Investment	Income/Loss	Current
		This Year	This Year	To Date	To Date	Balance
····	(a)	(b)	(c)	(d)	(e)	Ø
I. Investment in Affiliated Compa						
Investment in Affiliated Compa	nies - Nonrural Development					

Page 5 of 6

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OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

18. Cable and wire facilities - Poles

26. Cable and wire facilities - Other

10. Central Office Switching - Operator Systems 11. Central Office Transmission - Radio Systems 12. Central Office Transmission - Circuit equipment 13. Information origination/termination - Station apparatus

19. Cable and wire facilities - Aerial cable - Metal 20. Cable and wire facilities - Aerial cable - Fiber

23. Cable and wire facilities - Buried cable - Metal 24. Cable and wire facilities - Buried cable - Fiber Cable and wire facilities - Conduit systems

USDA-RUS	BORROWER DESIGNATION				
OPERATING REPORT FOR	SD0509				
TELECOMMUNICATIONS BORROWERS	PERIOD ENDING				
	December, 2012				
PART H. CURRE	NT DEPRECIATION RATES			i. '	·
Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)			1/710	rat	
Cilcul (iii)	1 Martin de la companya de la compan		YES	х	NO
EQUIPMENT CATEGORY			EPRECIA	TION DA	TE
Land and support assets - Motor Vehicles		L	PEP NEGIA	IION AVA	
Land and support assets - Aircraft		· · · · · · · · · · · · · · · · · · ·			
Land and support assets - Special purpose vehicles					
Land and support assets - Garage and other work equipment					
Land and support assets - Buildings			·		
Land and support assets - Furniture and Office equipment					
Land and support assets - General purpose computers					
Central Office Switching - Digital				***************************************	
Central Office Switching - Analog & Electro-mechanical					
Central Office Switching - Operator Systems					
Central Office Transmission - Radio Systems					
Central Office Transmission - Circuit equipment					
Information origination/termination - Station apparatus					
Information origination/termination - Customer premises wiring					
Information origination/termination - Large private branch exchange	les			***************************************	
Information origination/termination - Public telephone terminal equ					
Information origination/termination - Other terminal equipment					
Cable and wire facilities - Poles		·	~		
Cable and wire facilities - Aerial cable - Metal					
Cable and wire facilities - Aerial cable - Fiber				······································	
Cable and wire facilities - Underground cable - Metal					
Cable and wire facilities - Underground cable - Fiber					
Cable and wire facilities - Buried cable - Metal					
Cable and wire facilities - Buried cable - Fiber					
Cable and wire facilities - Conduit systems					
Cable and wire facilities - Other					
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	USDA-RUS	BORROWER DESIGNATION	
1	ODEDATING REPORT FOR	SD0509	
	OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	PERIOD ENDED	
ING		December, 2012	
1142	TRUCTIONS – See help in the online application.		
	PART I STATEMENT O	F CASH FLOWS	
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)		
<u> </u>	CASH FLOWS FROM OPERATING ACTIV	/ITIES	
2.	Net Income		
┝┯	Adjustments to Reconcile Net Income to Net Cash Provided	by Operating Activities	
3.	Add: Depreciation		
4.	Add: Amortization		
5.	Other (Explain)		
			·
	Changes in Operating Assets and Liability	ies	
6.	Decrease/(Increase) in Accounts Receivable		
7.	Decrease/(Increase) in Materials and Inventory		
8.	Decrease/(Increase) in Prepayments and Deferred Charges		
9.	Decrease/(Increase) in Other Current Assets		
10.	Increase/(Decrease) in Accounts Payable		
11.	Increase/(Decrease) in Advance Billings & Payments		
12.	Increase/(Decrease) in Other Current Liabilities		
13.	Net Cash Provided/(Used) by Operations		
	CASH FLOWS FROM FINANCING ACTIV	TIES	
14.	Decrease/(Increase) in Notes Receivable		
15.	Increase/(Decrease) in Notes Payable		
16.	Increase/(Decrease) in Customer Deposits		
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits		
19.	Increase/(Decrease) in Capital Stock, Pald-in Capital, Membership and Capital Cer	tificates & Other Capital	
20.	Less: Payment of Dividends		
21.	Less: Patronage Capital Credits Retired		
22.	Other (Explain)		
23.	No. Cont. D		
20.	Net Cash Provided/(Used) by Financing Activities		
24.	CASH FLOWS FROM INVESTING ACTIVITY	TIES	
25.	Net Capital Expenditures (Property, Plant & Equipment)		
26.	Other Long-Term Investments		
27.	Other Noncurrent Assets & Jurisdictional Differences Other (Explain)		
<u>-</u> 1.	Outer (Capitalii)		
28.	Net Cash Provided/(Used) by Investing Activities		
29.	Net Increase/(Decrease) in Cash		
30.	Ending Cash		
	enang open		

Revision Date 2010

USDA-RUS	BORROWER DESIGNATION				
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS TRUCTIONS - See RUS Bulletin 1744-2	SD0509				
	PERIOD ENDED December, 2012				
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS					

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USDA-RUS	BORROWER DESIGNATION				
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	SD0509				
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012				
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS					

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	orm 481 - Carrier Annual Reporting Collection Form		orm 481. Control No: 3060-0986/OMB Control No: 3060-0819 213
<010)> Study Area Code	391685	
<015	> Study Area Name	VALLEY TELECOMM.	
<020	> Program Year	2014	
<030	> Contact Name: Person USAC should contact with questions about this data	Judy Christiansen	
<035	 Contact Telephone Number: Number of the person identified in data line <030> 	402-398-0062	
<039:	> Contact Email Address: Email of the person identified in data line <030>	jchristiansen@consortiaconsulting.com	
ANNU	AL REPORTING FOR ALL CARRIERS	i de la companya de l	Completion Completion Required Required
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete)
<200> <210>	0 8 (10.00)	(complete attached worksheet) 10 outages to report	✓ ✓
<300> <310> <320> <330>	Unfulfilled Service Requests (broadband)	0 (attach descriptive document)	
<400> <410> <420> <430> <430> <440> <440>	Number of Complaints per 1,000 customers (voice) Fixed Mobile Fixed Fixed Mobile Mobile Mobile	pand)	
<500> <510> <600> <610> <700> <710> <800> <900> <1000> <1010>	Service Quality Standards & Consumer Protection Rt 391685sd510 Functionality in Emergency Situations 391685sd610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability	check to indicate certification) (attached descriptive document) (check to indicate certification) (attached descriptive document) (complete attached worksheet) (complete attached worksheet) (complete attached worksheet) (if yes, complete attached worksheet) (check to indicate certification)	
<1100> <1110>	Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers	(attach descriptive document) (if not, check to indicate certification) (complete attached worksheet) (complete attached worksheet)	
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Additional D</u> Including Rate-of-Return Carriers affiliated with Price	Occumentation Worksheet Cap Local Exchange Carriers (check to indicate certification) (complete attached worksheet)	
<3000>	Rate of Return Carriers, Proceed to ROR Additional C	··· ·	
<3005>		(check to indicate certification) (complete attached worksheet)	✓ ////////////////////////////////////

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